



Bristol office
55 South Street
Bristol, CT 06010
Phone # 860-589-6968

Nancy Shannon
Transportation Services Site Coordinator

Dial-A-Ride of Bristol will provide round trip transportation for local trips such as Doctor's appointment, Senior Center, shopping, and personal appointments such as banking, hairdresser etc. All buses are wheelchair accessible.

ELIGIBLE RIDERS

Must be Bristol resident 55 or older or provide proof of Social Security Disability.

DESTINATION

All rides must be within the Bristol city limits.

PRIORITY

Medical appointments have top Priority in the daily scheduling, with Senior Center Programs trip second. All other destination will be scheduled thereafter.

HOURS OF OPERATION

Monday thru Friday

First pick up is 9:00am.

Last pick up is 1:15pm.

Return trip can be any time until 3:00pm.

Exceptions: Holidays and inclement weather we follows, the Bristol School system, when they are closed or canceled the buses do not run.

SERVICE

Call: 860-589-6968

Clients must call at least 24/48 hours ahead of time.

All rides must be called in by 11:00am the day prior to the ride for reservation.

Requests made after 11am will **NOT** be accepted.

Please provide the following information:

Riders full name:

Telephone number:

Time of appointment:

Destination- Address:

RIDES:

The ride to your appointment is a **scheduled ride**. Driver has a 15 minute window in which they can be early or late. When done call 860-589-6968 and a driver would be there as soon as possible to pick you up.

Dial-A-Ride is a curb to curb service. This means that passengers must be able to enter and exit the vehicle and their home on their own or with the assistance of an escort provided by the passenger. Our drivers cannot assist individuals in or out of their homes. .

Drivers will assist passengers in wheelchairs onto the lift and into the bus. All wheelchairs must have a lap belt. Drivers will secure wheelchairs.

SPANISH 860-589-6968 ext. 0

HEARING Impaired 711-860-589-6968