

TAKE ACTION AS A VITA VOLUNTEER



Join us this tax season as a **VITA volunteer** and help families in our region get the tax credits and refunds they have earned. By offering tax preparation services at no cost, together we are closing gaps and creating opportunities for families to achieve financial stability.

VITA
Volunteer Income
Tax Assistance

RECRUITMENT OPEN NOW THROUGH JANUARY 2026

FREE TRAININGS

WHAT DOES IT TAKE TO BECOME A VOLUNTEER?

- Commit to just one, four-hour long shift per week from mid-January through mid-April.
- No prior experience required.
- Spanish-speaking/bi-lingual volunteers needed.

WHAT WILL I DO AT MY TAX SITE AS A VOLUNTEER?

- Prepare and electronically file income tax returns.
- Greet filers or manage appointment schedules.
- Help filers learn about ways to save and stretch their refunds.
- Act as a translator for volunteers and filers.
- Work with one household per hour on average.

Last year, thanks to the help of committed volunteers, taxpayers in our region received
\$18 Million
in refunds and credits.



SCAN HERE
to learn
more and
sign up!

Still have questions? Please contact Carmen O'Neill at coneill@hranbct.org or 860-826-2277



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United to End Poverty

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UNITED WAY
Central and Northeastern
Connecticut



FREQUENTLY ASKED QUESTIONS:

WORRIED THAT YOU DON'T HAVE THE TIME TO VOLUNTEER?

Never fear - volunteer as a Tax Preparer, Intake Specialist, or Financial Wellness Promoter for as little as three to four hours per week for just 12 weeks, beginning in mid-January.

CONCERNED THAT THERE WON'T BE A TIME OR PLACE THAT WILL WORK WITH YOUR SCHEDULE?

Shifts are available evenings, weekends or during the day, six days a week. HRA has locations in Bristol, Meriden, Farmington, New Britain, and Wallingford.

WORRIED THAT YOU ARE NOT A "TAX PERSON"?

We have you covered - the tax software is an online application, much like TurboTax, and we provide all of the tax law and software training you need for FREE.

WANT TO GIVE BACK TO THE COMMUNITY, BUT WANT TO HAVE REAL IMPACT IN REAL TIME WITH REAL PEOPLE?

Done - give back to the communities where you live, work and/or worship! Each volunteer hour results in an average refund of \$2,129 to a community member to be reinvested in our local economies. Over the course of a tax season, you will be responsible for helping bring tens of thousands of dollars to the Greater Hartford community and helping families get on a path toward financial security.

WANT SKILLS BASED VOLUNTEERING THAT USES THE TALENTS AND/OR INTERESTS THAT ARE UNIQUE TO YOU?

This is it - build, or perhaps expand existing skills that will help the community and can also help you with your own taxes. Plus, you will receive IRS certification (we re-certify annually).

Still have questions?

Please contact **Carmen O'Neill** at coneill@hranbct.org

VOLUNTEER KEY DATES:

Registration:

Now through January 2026

Email: Carmen O'Neill
vita@hranbct.org
to learn more.

Free Training and Certification:

December through January (in-person)

VITA Sites Open:

Late January 2026 (this is the earliest date for sites to open; not all sites will open on this date)

HRA New Britain sites open up on January 21st

NOTE: *These dates are approximate. To ensure the best placement of volunteers, we request you complete the registration, training and certification as soon as you can.*

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